

StockSync — Blacklist (Model <-> Product) Quick Guide

What the blacklist is for, when to use it, and how to fix wrong auto matches.

What is the Blacklist Page?

This page lists specific model-to-product pairs that StockSync must never auto-match. Use it to block known wrong matches so future syncs stay clean.

When Should I Blacklist a Pair?

- A model repeatedly auto-matches the wrong WooCommerce product. - Two products have very similar names/SKUs and get confused by fuzzy matching. - You want a model to be matched only manually in the reviewer, never automatically.

Fix a Wrong Auto Match (Recommended Workflow)

1) Open Confirmed Matches and locate the incorrect mapping. 2) Tick "Don't auto-match" to stop future auto links and click "Send to Manual Review". 3) In the Manual Review section, choose the correct product (or mark None and search). 4) If this specific pair must never auto-match again, add it to the Blacklist.

Managing Blacklisted Pairs

The table shows each blocked pair with the date it was added. To restore auto-matching for a pair, select it and press "Remove Selected Pairs". This does not delete products — it only removes the block so future syncs can consider the pair again.

Tips & Good Practices

- Blacklist is pair-specific: it blocks exactly one model <-> one product. Use Ignored List to block a model globally. - Keep your blacklist small and focused — only block pairs that are proven to be wrong. - If a product was renamed, review old blacklist entries to ensure they are still relevant. Reminder: Removing a blacklisted pair re-enables auto-matching, but does not force a match. Future syncs will evaluate it again based on your data and rules.

Where to find this

WooCommerce -> Stock Sync -> Blacklist tab.