

## 1. REVIEWS IN THE ONLINE STORE

1.1. The Online Store customer has the option of voluntarily and free of charge issuing an opinion on purchases made in the Online Store. The subject of the opinion may also be the assessment, photo or review of the purchased product in the Online Store.

1.2. After the purchases made in the Online Store, the Seller sends an email to the Customer requesting an opinion and a link to the online form enabling its issuing - the online form allows you to answer Seller's questions regarding purchases, their evaluation, adding their own description of opinions and photos of the purchased product. In the absence of an opinion after receiving the first invitation to issue an opinion, the Seller will resend the invitation.

1.3. The opinion may only be issued by the Customer who made purchases in the Seller's Online Store.

1.4. The opinions issued by the Customer are

published by the Seller in the Online Store and the TrustMate.io business card.

1.5. The issuing of the opinion may not be used by the Customer for illegal activities, in particular for activities constituting an act of unfair competition against the Seller, or activities violating personal rights, intellectual property rights or other rights of the Seller or third parties.

1.6 The opinion may only be issued for the actually purchased products in the Seller's Online Store. It is forbidden to conclude fictitious / sham sales contracts in order to issue an opinion. The Seller's employees cannot be the author of the opinion, regardless of the basis of employment.

1.7 The issued opinion may be removed by its author at any time.