

WooCommerce Blocker - Prevent fake orders and Blacklist fraud customers

This is the help documentation for the Blocker plugin for the WooCommerce. Before installing and using the plugin, we recommend going through this manual.

If you've tried this manual and it hasn't solved your issue, please feel free to contact us at wordpress@multidots.in

When you get in touch with us let us know the **means you've attempted** to solve the problem. Thanks!

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Introduction

This plugin can be used to refuse orders from specific users, based on customize blacklisting criteria. You could specify a list of Email Addresses, IP address, State, Zip-code and Domain names, that will be blacklisted. When a user will try to place an order or register using one of the blacklisted email, domain name, IP ect.. the checkout or account will be interrupted and the user will be notified of the reason why the operation was blocked.

Additionally, an admin can get the detail report of genuine block user "who try to buy products more than one time" and contact them to resolve issue.

Requirements

- WordPress 3.8+
- WooCommerce 2.3+
- jQuery (comes with WordPress 3.8+)
- jQueryUI (comes with WordPress 3.8+) Latest browser, like Firefox or Chrome.

Downloading & Installation

Upload via WordPress Admin Panel

1. Log into WordPress and Plugins page
2. Select the .zip file you downloaded and click Install
3. Enter your FTP information if required and install the plugin
4. Activate the plugin

Upload via FTP

1. Unzip the .zip file you downloaded.
2. Upload the "WooCommerce Blacklist Users" plugin folder to your WP-content/plugins directory.
3. Navigate to your Admin Panel: Plugins.
4. Under "WooCommerce Blacklist Users", click Activate.

Installing WooCommerce Blocker plugin

1. INSTALLATION

Install WordPress http://codex.wordpress.org/Installing_WordPress

Upload via FTP:

Unzip the zip archive you have downloaded on your computer. Upload the folder to your server via FTP to the plugins directory on your WordPress installation (**wp-content > plugins**).

Upload via [WordPress Admin](#)

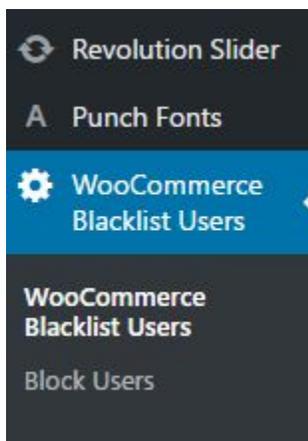
Go to your WordPress admin panel, and then to the Plugins voice. Click on "Add New" and then upload the zip file of the plugin with the "Upload Plugin" button you can find in the top of the screen.

This plugin works only if [WooCommerce](#) is installed and active.

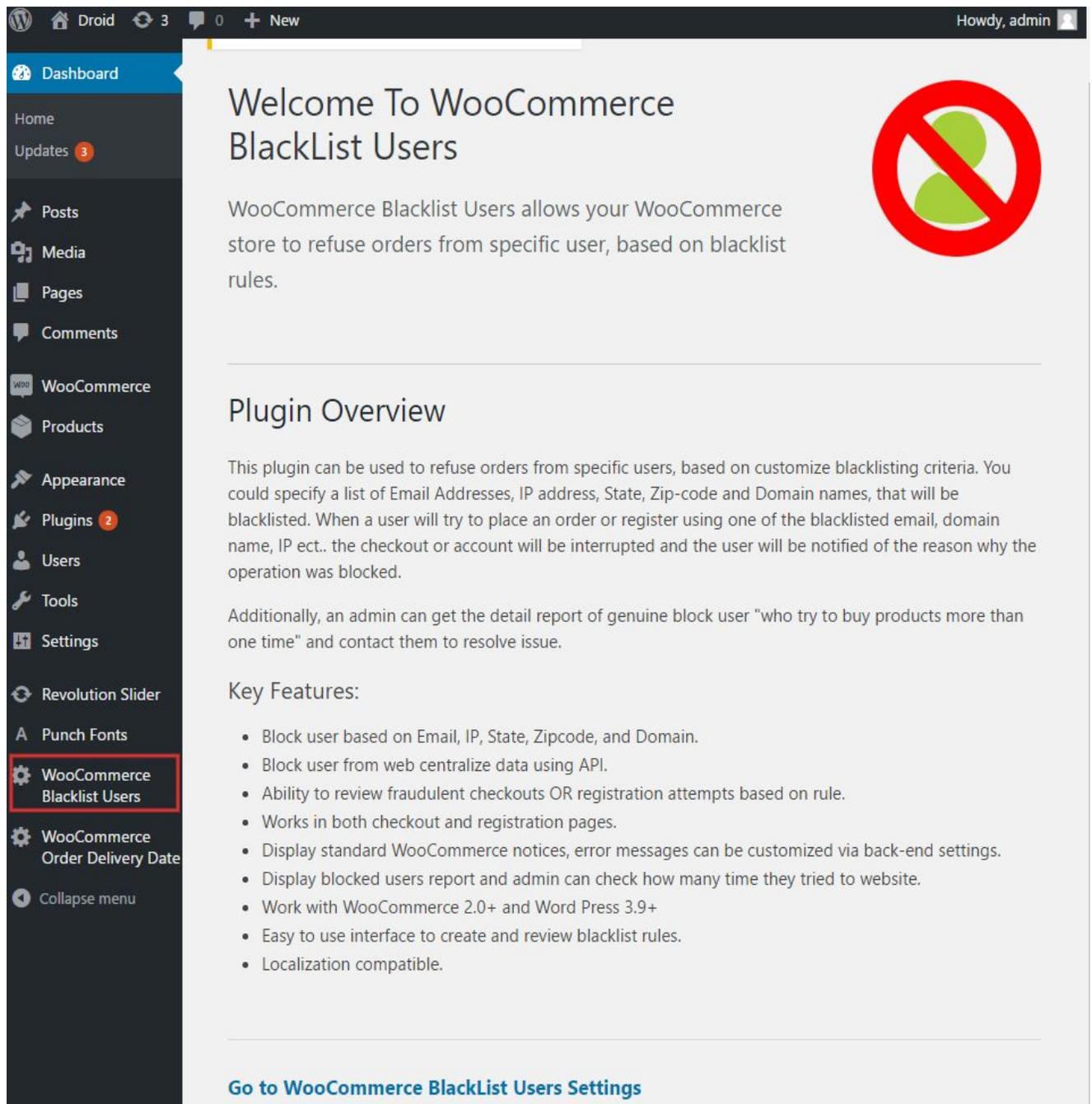
2. ACTIVATION

Once you have uploaded the plugin, activate your plugin in **Plugins > Installed plugins**.

After installing and activating the plugin.



Welcome screen for Blacklist users plugin.



The screenshot shows a mobile browser interface with a WordPress dashboard sidebar on the left. The sidebar menu includes items like Dashboard, Home, Updates (3), Posts, Media, Pages, Comments, WooCommerce, Products, Appearance, Plugins (2), Users, Tools, Settings, Revolution Slider, Punch Fonts, and **WooCommerce Blacklist Users** (highlighted with a red box). The main content area displays a welcome message: "Welcome To WooCommerce BlackList Users". To the right of the text is a red prohibition sign over a green person icon. Below the welcome message is a paragraph explaining the plugin's purpose: "WooCommerce Blacklist Users allows your WooCommerce store to refuse orders from specific user, based on blacklist rules." This is followed by a "Plugin Overview" section with a detailed description of the plugin's functionality and a "Key Features" list. At the bottom, there is a link: "Go to WooCommerce BlackList Users Settings".

Howdy, admin

Welcome To WooCommerce BlackList Users

WooCommerce Blacklist Users allows your WooCommerce store to refuse orders from specific user, based on blacklist rules.

Plugin Overview

This plugin can be used to refuse orders from specific users, based on customize blacklisting criteria. You could specify a list of Email Addresses, IP address, State, Zip-code and Domain names, that will be blacklisted. When a user will try to place an order or register using one of the blacklisted email, domain name, IP ect.. the checkout or account will be interrupted and the user will be notified of the reason why the operation was blocked.

Additionally, an admin can get the detail report of genuine block user "who try to buy products more than one time" and contact them to resolve issue.

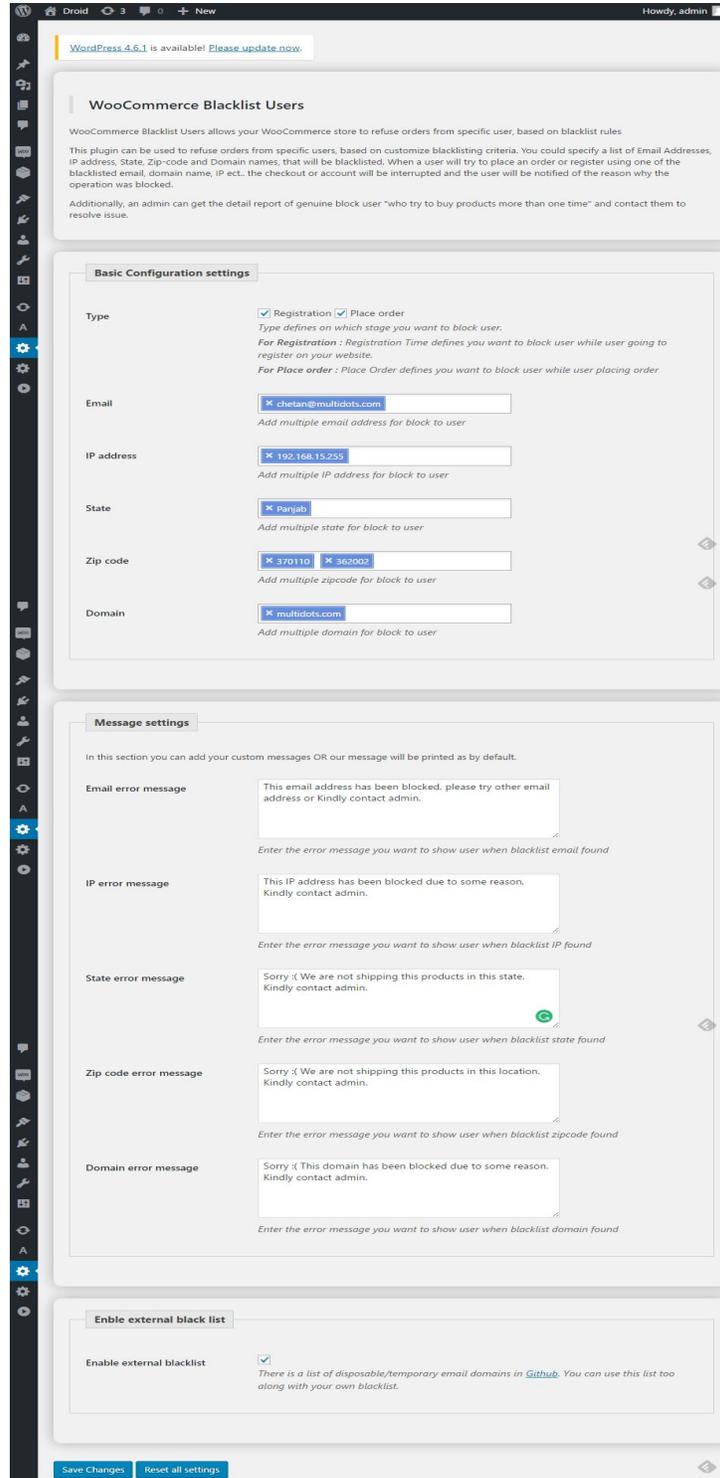
Key Features:

- Block user based on Email, IP, State, Zipcode, and Domain.
- Block user from web centralize data using API.
- Ability to review fraudulent checkouts OR registration attempts based on rule.
- Works in both checkout and registration pages.
- Display standard WooCommerce notices, error messages can be customized via back-end settings.
- Display blocked users report and admin can check how many time they tried to website.
- Work with WooCommerce 2.0+ and Word Press 3.9+
- Easy to use interface to create and review blacklist rules.
- Localization compatible.

[Go to WooCommerce BlackList Users Settings](#)

Getting Started

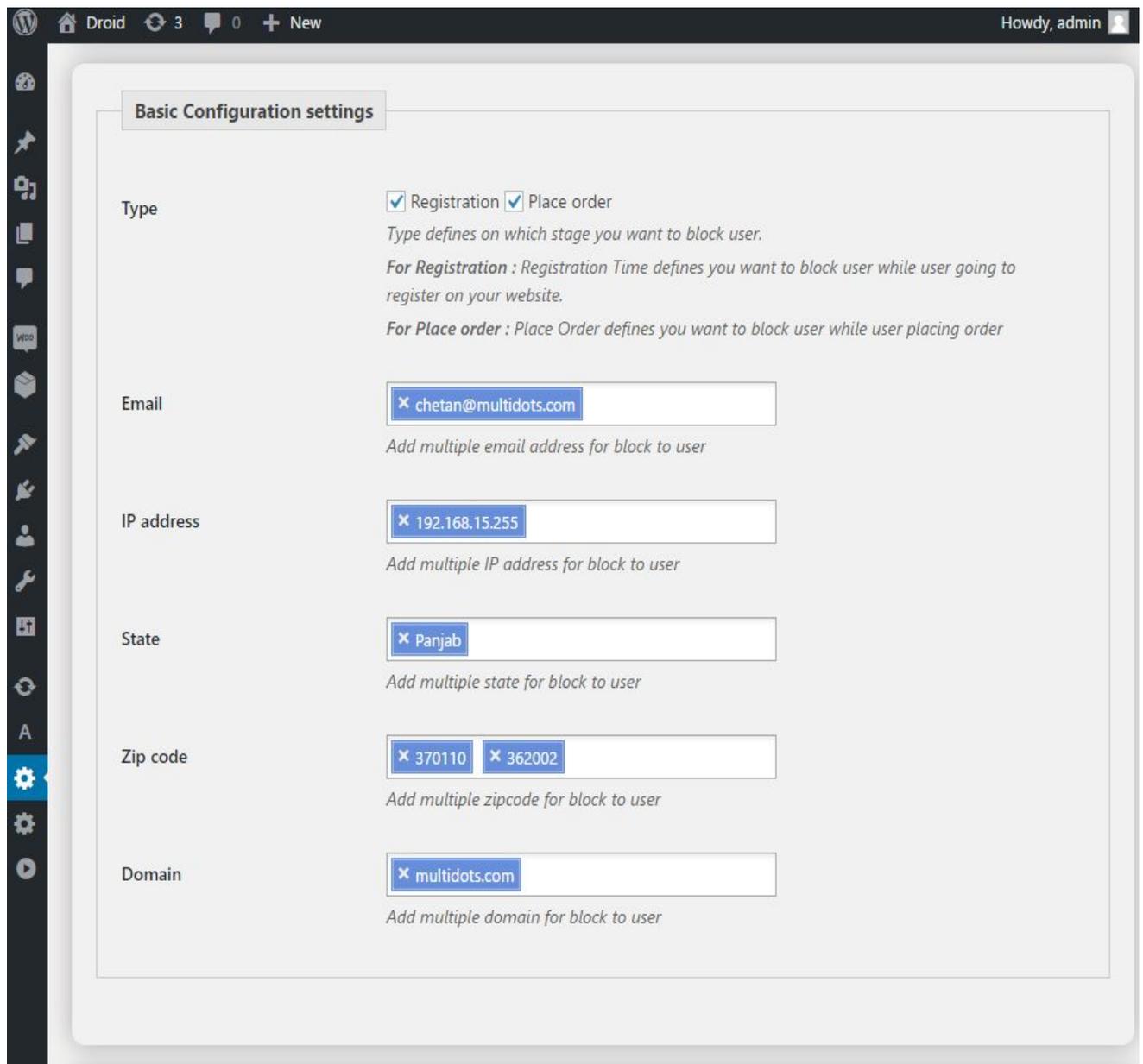
Once you have installed the plugin, you have to visit **WooCommerce Blacklist Users** to use it. You will get this interface below information.



Basic Configuration settings

With this plugin, You can be used to refuse orders from specific users, based on customize blacklisting criteria. You could specify a list of Email Addresses, IP address, State, Zip-code and Domain names, that will be blacklisted. When a user will try to place an order or register using one of the blacklisted email, domain name, IP etc.. the checkout or account will be interrupted and the user will be notified of the reason why the operation was blocked.

Additionally, an admin can get the detail report of genuine block user "who try to buy products more than one time" and contact them to resolve issue.



The screenshot shows the 'Basic Configuration settings' page for the WooCommerce Blocker plugin. The page is displayed in a mobile browser interface with a dark navigation bar on the left and a top status bar. The settings are as follows:

- Type:** Registration Place order
Type defines on which stage you want to block user.
For Registration : Registration Time defines you want to block user while user going to register on your website.
For Place order : Place Order defines you want to block user while user placing order
- Email:**
Add multiple email address for block to user
- IP address:**
Add multiple IP address for block to user
- State:**
Add multiple state for block to user
- Zip code:**
Add multiple zipcode for block to user
- Domain:**
Add multiple domain for block to user

Type: Type define on which stage you want to block user.

- **Registration:** Registration Time defines you want to block user while user going to register on your website.
- **Place Order:** Place Order defines you want to block user while user placing order

Email : Using this setting you can add multiple email address for list of block to user for your shop.

IP Address : Using this setting you can add multiple IP address for list of block to user for your shop.

State : Using this setting you can add multiple state for list of block to user for your shop.

Zip code : Using this setting you can add multiple zip code for list of block to user for your shop.

Domain : Using this setting you can add multiple domain for list of block to user for your shop.

Message Setting

Using this setting you can add you custom message for user or Default message will be display to user.

Email Error Message : With this setting you can add custom error message which you want show to user when blacklist email found.

IP Error Message : With this setting you can add custom IP error message which you want show to user when blacklist IP address found.

State Errors Message : With this setting you can add custom state error message which you want show to user when blacklist state found.

Zip code Error Message : With this setting you can add custom zip code error message which you want show to user when blacklist zip code found.

Domain Error Message : With this setting you can add domain error message which you want show to user when blacklist domain found.

Message settings

In this section you can add your custom messages OR our message will be printed as by default.

Email error message This email address has been blocked, please try other email address or Kindly contact admin.
Enter the error message you want to show user when blacklist email found

IP error message This IP address has been blocked due to some reason, Kindly contact admin.
Enter the error message you want to show user when blacklist IP found

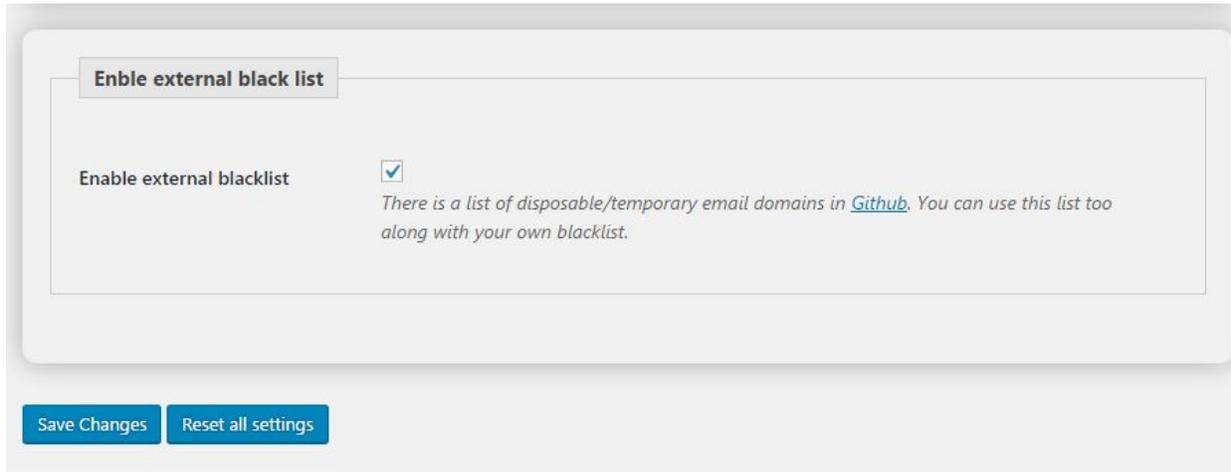
State error message Sorry :(We are not shipping this products in this state. Kindly contact admin.
Enter the error message you want to show user when blacklist state found

Zip code error message Sorry :(We are not shipping this products in this location. Kindly contact admin.
Enter the error message you want to show user when blacklist zipcode found

Domain error message Sorry :(This domain has been blocked due to some reason. Kindly contact admin.
Enter the error message you want to show user when blacklist domain found

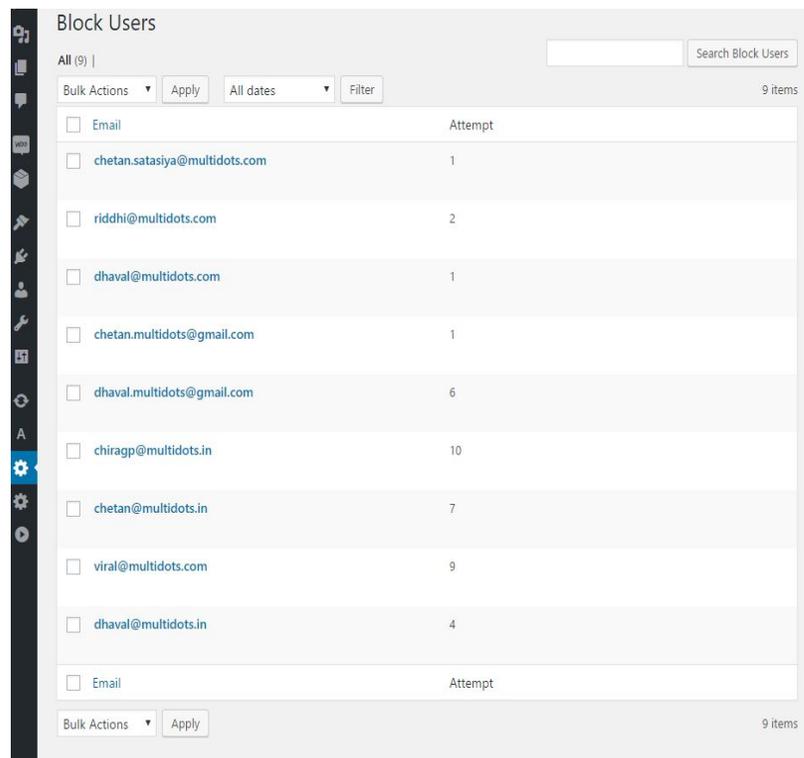
Enable External Black list

Using this setting you can add list of disposable/temporary email domains in [Github](#). You can use this list too along with your own blacklist.



Block User

Using this feature you can enable see list block user. Also you can check how many time block user will try to place order in your shop.



Blocklist Users Reports on Dashboard

Using this feature you can see highest number attempts blacklist user reports on dashboard. If you want to view user details then click on View details link.

The screenshot shows the WordPress dashboard with the 'Blacklist Users Report' widget highlighted by a red box. The widget displays a table with columns for 'Email id', 'Attempts', and 'Review details'. The data in the table is as follows:

Email id	Attempts	Review details
chiragg@multidots.in	10	View details
viral@multidots.com	9	View details
chetan@multidots.in	7	View details
dhaval.multidots@gmail.com	6	View details
dhaval@multidots.in	4	View details

Below the table is a link: [View all records](#)

Edit Block User [Add New](#)

chetan.satasiya@multidots.com

Permalink: http://droid.dev2.in/banned_user/chetan-satasiyamultidots-com/ [Edit](#)

Custom Fields

Name	Value
Address 1	Multidots
Address 2	
Attempt	1
City	Ahmedabad
Company	
Country	IN
First Name	Chetan
Last Name	Satasiya
Phone	2584789654
Postcode	382350
State	GJ
WhereUserBanned	Place Order

Add New Custom Field:

Name	Value
<input type="text" value="— Select —"/>	<input type="text"/>

[Enter new](#)
[Add Custom Field](#)

Custom fields can be used to add extra metadata to a post that you can [use in your theme](#).

Revolution Slider Options

Choose Slide Template
default

Publish

[Preview Changes](#)

Status: **Published** [Edit](#)

Visibility: **Public** [Edit](#)

Published on: Sep 4, 2016 @ 07:41 [Edit](#)

[Move to Trash](#) [Update](#)

----- End Help Document -----