

WooCommerce Blocker - Prevent fake orders and Blacklist fraud customers

This is the help documentation for the Blocker plugin for the WooCommerce. Before installing and using the plugin, we recommend going through this manual.

If you've tried this manual and it hasn't solved your issue, please feel free to contact us at wordpress@multidots.in

When you get in touch with us let us know the **means you've attempted** to solve the problem. Thanks!

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Introduction

This plugin can be used to refuse orders from specific users, based on customize blacklisting criteria. You could specify a list of Email Addresses, IP address, State, Zip-code and Domain names, that will be blacklisted. When a user will try to place an order or register using one of the blacklisted email, domain name, IP ect.. the checkout or account will be interrupted and the user will be notified of the reason why the operation was blocked.

Additionally, an admin can get the detail report of genuine block user "who try to buy products more than one time" and contact them to resolve issue.

Requirements

- WordPress 3.8+
- WooCommerce 2.3+
- jQuery (comes with WordPress 3.8+)
- jQueryUI (comes with WordPress 3.8+) Latest browser, like Firefox or Chrome.

Downloading & Installation

Upload via WordPress Admin Panel

1. Log into WordPress and Plugins page
2. Select the .zip file you downloaded and click Install
3. Enter your FTP information if required and install the plugin
4. Activate the plugin

Upload via FTP

1. Unzip the .zip file you downloaded.
2. Upload the "WooCommerce Blacklist Users" plugin folder to your WP-content/plugins directory.
3. Navigate to your Admin Panel: Plugins.
4. Under "WooCommerce Blacklist Users", click Activate.

Installing WooCommerce Blocker plugin

1. INSTALLATION

Install WordPress http://codex.wordpress.org/Installing_WordPress

Upload via FTP:

Unzip the zip archive you have downloaded on your computer. Upload the folder to your server via FTP to the plugins directory on your WordPress installation (**wp-content > plugins**).

Upload via [WordPress Admin](#)

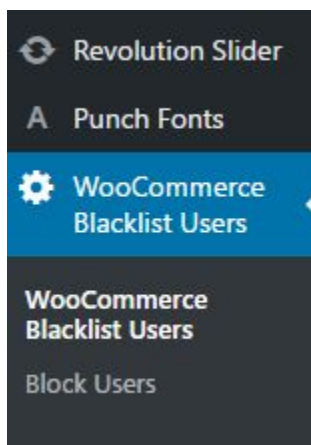
Go to your WordPress admin panel, and then to the Plugins voice. Click on "Add New" and then upload the zip file of the plugin with the "Upload Plugin" button you can find in the top of the screen.

This plugin works only if [WooCommerce](#) is installed and active.

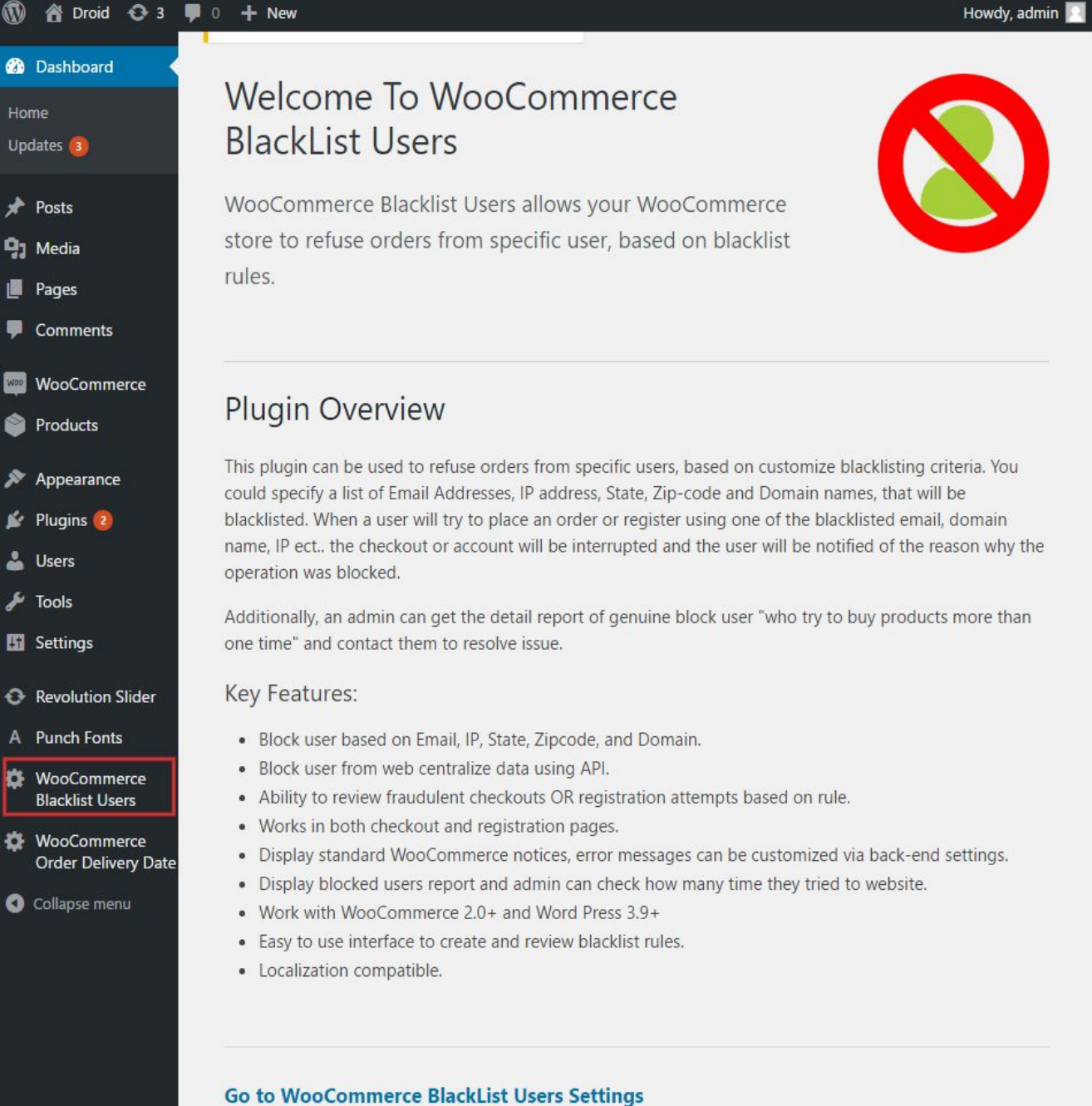
2. ACTIVATION

Once you have uploaded the plugin, activate your plugin in **Plugins > Installed plugins**.

After installing and activating the plugin.



Welcome screen for Blacklist users plugin.



The screenshot shows the WordPress dashboard with the WooCommerce Blacklist Users plugin selected in the left sidebar. The main content area displays a welcome message, a description of the plugin's functionality, a plugin overview, key features, and a link to the settings page.

Welcome To WooCommerce BlackList Users

WooCommerce Blacklist Users allows your WooCommerce store to refuse orders from specific user, based on blacklist rules.

Plugin Overview

This plugin can be used to refuse orders from specific users, based on customize blacklisting criteria. You could specify a list of Email Addresses, IP address, State, Zip-code and Domain names, that will be blacklisted. When a user will try to place an order or register using one of the blacklisted email, domain name, IP ect.. the checkout or account will be interrupted and the user will be notified of the reason why the operation was blocked.

Additionally, an admin can get the detail report of genuine block user "who try to buy products more than one time" and contact them to resolve issue.

Key Features:

- Block user based on Email, IP, State, Zipcode, and Domain.
- Block user from web centralize data using API.
- Ability to review fraudulent checkouts OR registration attempts based on rule.
- Works in both checkout and registration pages.
- Display standard WooCommerce notices, error messages can be customized via back-end settings.
- Display blocked users report and admin can check how many time they tried to website.
- Work with WooCommerce 2.0+ and Word Press 3.9+
- Easy to use interface to create and review blacklist rules.
- Localization compatible.

[Go to WooCommerce BlackList Users Settings](#)

Getting Started

Once you have installed the plugin, you have to visit **WooCommerce Blacklist Users** to use it. You will get this interface below information.

The screenshot shows the 'WooCommerce Blacklist Users' settings page in a web browser. The page has a dark sidebar on the left with various icons. The main content area is titled 'WooCommerce Blacklist Users' and contains several sections:

- Basic Configuration settings:** This section includes checkboxes for 'Registration' and 'Place order'. Below these are input fields for 'Email' (containing 'chetan@multidots.com'), 'IP address' (containing '192.168.15.255'), 'State' (containing 'Panjab'), 'Zip code' (containing '370110' and '362002'), and 'Domain' (containing 'multidots.com').
- Message settings:** This section contains five text areas for custom error messages: 'Email error message', 'IP error message', 'State error message', 'Zip code error message', and 'Domain error message'. Each text area has a placeholder message and a label below it.
- Enable external black list:** This section has a checkbox labeled 'Enable external blacklist' which is checked. Below it is a note about using a list of disposable/temporary email domains from GitHub.

At the bottom of the page, there are two buttons: 'Save Changes' and 'Reset all settings'.

Basic Configuration settings

With this plugin, You can be used to refuse orders from specific users, based on customize blacklisting criteria. You could specify a list of Email Addresses, IP address, State, Zip-code and Domain names, that will be blacklisted. When a user will try to place an order or register using one of the blacklisted email, domain name, IP etc.. the checkout or account will be interrupted and the user will be notified of the reason why the operation was blocked.

Additionally, an admin can get the detail report of genuine block user "who try to buy products more than one time" and contact them to resolve issue.

The screenshot shows the 'Basic Configuration settings' page of the Woocommerce Blocker plugin. The page is displayed within a browser window with a dark theme. The top navigation bar includes a home icon, 'Droid', a refresh icon with '3', a chat icon with '0', a '+ New' button, and a user profile 'Howdy, admin'. The left sidebar contains various icons for site management. The main content area is titled 'Basic Configuration settings' and contains the following fields:

- Type:** Two checkboxes are checked: 'Registration' and 'Place order'. Below them is a note: 'Type defines on which stage you want to block user.' and two instructions: 'For Registration : Registration Time defines you want to block user while user going to register on your website.' and 'For Place order : Place Order defines you want to block user while user placing order'.
- Email:** A text input field containing 'chetan@multidots.com'. Below it is a note: 'Add multiple email address for block to user'.
- IP address:** A text input field containing '192.168.15.255'. Below it is a note: 'Add multiple IP address for block to user'.
- State:** A text input field containing 'Panjab'. Below it is a note: 'Add multiple state for block to user'.
- Zip code:** A text input field containing '370110' and '362002'. Below it is a note: 'Add multiple zipcode for block to user'.
- Domain:** A text input field containing 'multidots.com'. Below it is a note: 'Add multiple domain for block to user'.

Type: Type define on which stage you want to block user.

- **Registration:** Registration Time defines you want to block user while user going to register on your website.
- **Place Order:** Place Order defines you want to block user while user placing order

Email : Using this setting you can add multiple email address for list of block to user for your shop.

IP Address : Using this setting you can add multiple IP address for list of block to user for your shop.

State : Using this setting you can add multiple state for list of block to user for your shop.

Zip code : Using this setting you can add multiple zip code for list of block to user for your shop.

Domain : Using this setting you can add multiple domain for list of block to user for your shop.

Message Setting

Using this setting you can add you custom message for user or Default message will be display to user.

Email Error Message : With this setting you can add custom error message which you want show to user when blacklist email found.

IP Error Message : With this setting you can add custom IP error message which you want show to user when blacklist IP address found.

State Errors Message : With this setting you can add custom state error message which you want show to user when blacklist state found.

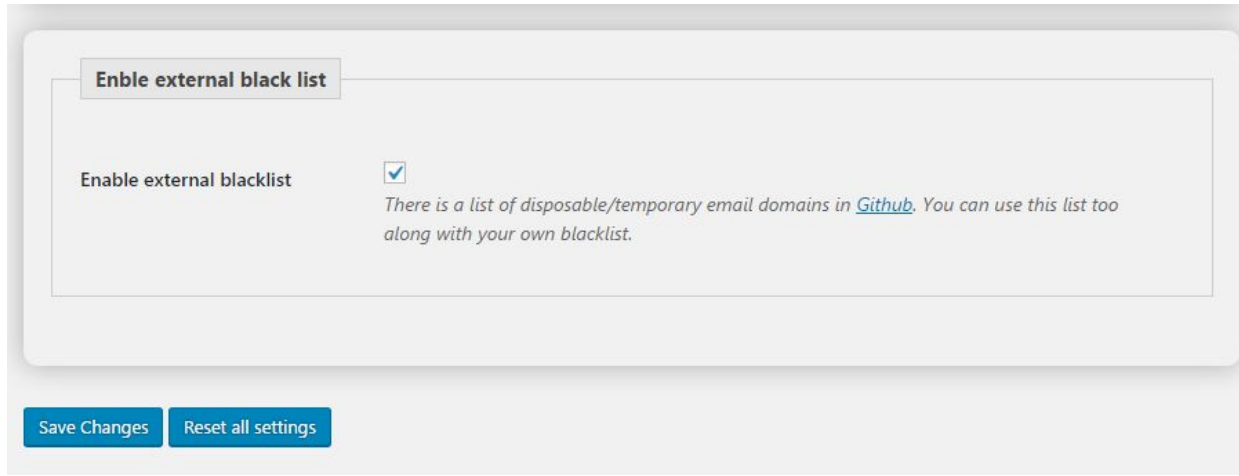
Zip code Error Message : With this setting you can add custom zip code error message which you want show to user when blacklist zip code found.

Domain Error Message : With this setting you can add domain error message which you want show to user when blacklist domain found.

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Enable External Black list

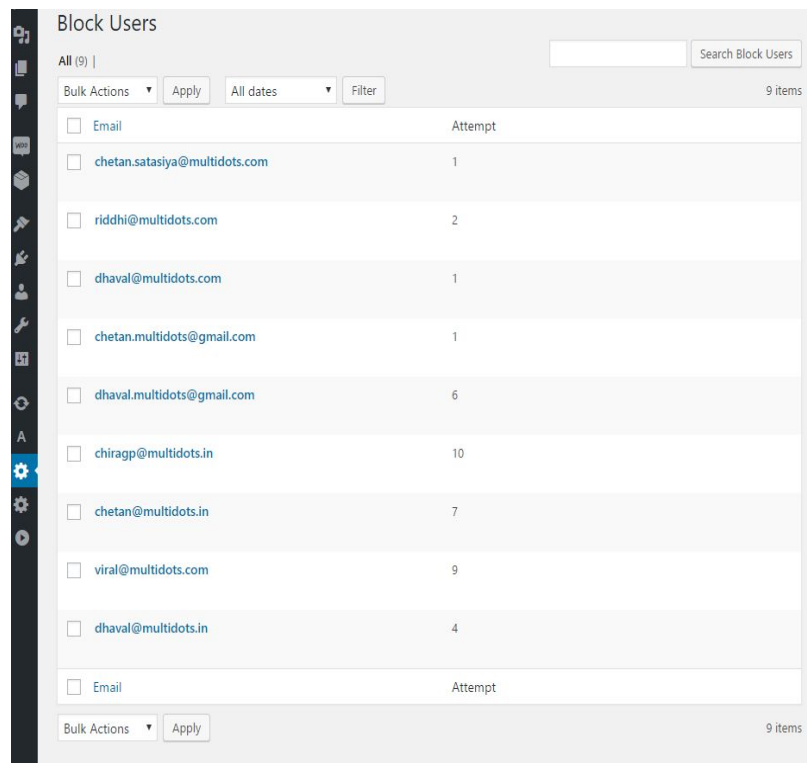
Using this setting you can add list of disposable/temporary email domains in [Github](#). You can use this list too along with your own blacklist.



The screenshot shows a settings panel titled "Enble external black list" (note the typo). Inside the panel, there is a checkbox labeled "Enable external blacklist" which is checked. Below the checkbox, a text description reads: "There is a list of disposable/temporary email domains in [Github](#). You can use this list too along with your own blacklist." At the bottom of the panel, there are two buttons: "Save Changes" and "Reset all settings".

Block User

Using this feature you can enable see list block user. Also you can check how many time block user will try to place order in your shop.

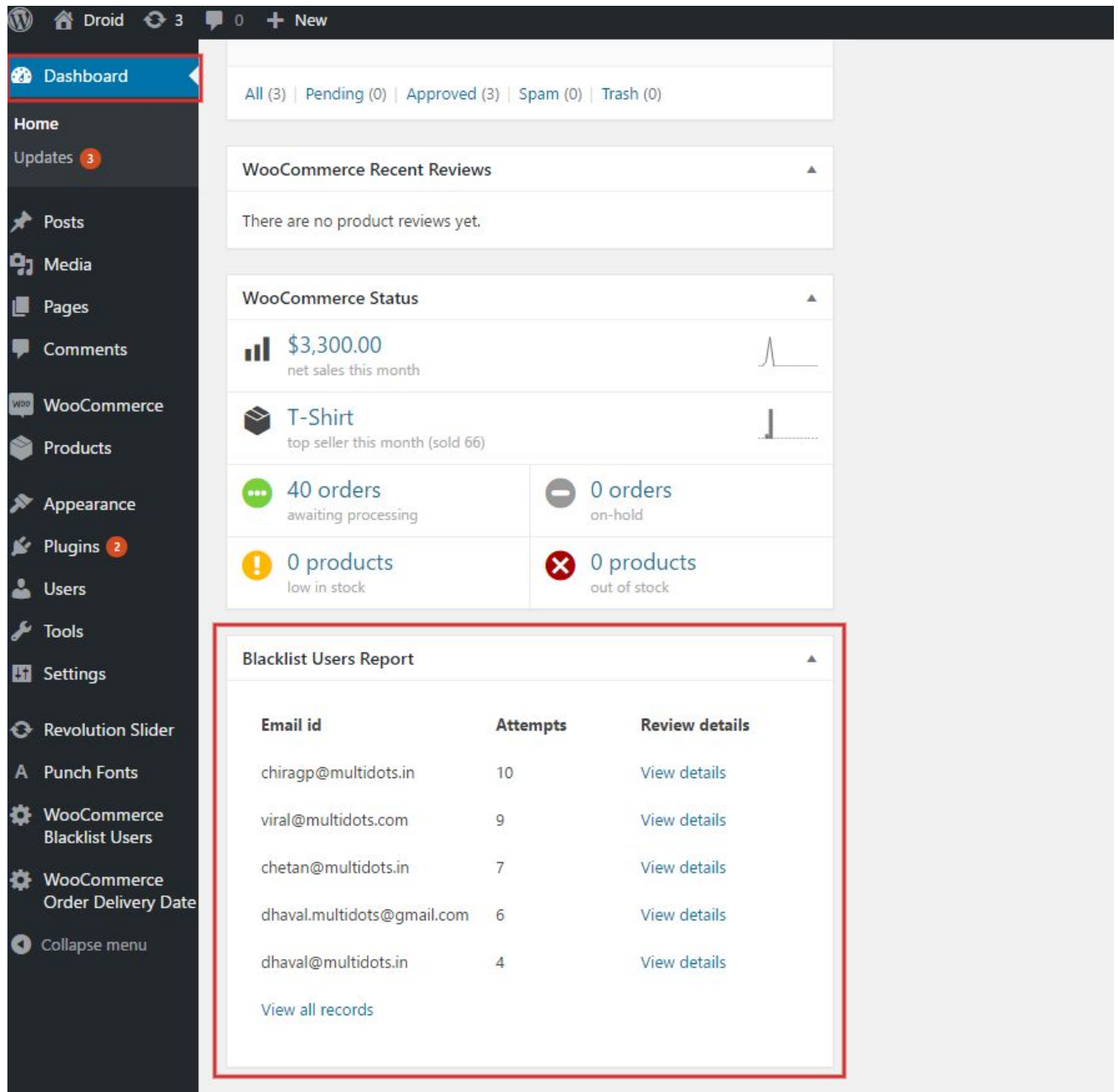


The screenshot shows a table titled "Block Users" with a sidebar menu on the left. The table has two columns: "Email" and "Attempt". It lists 9 blocked users. At the top of the table, there is a search bar labeled "Search Block Users" and a status "All (9)". Below the table, there are bulk action controls: "Bulk Actions" (a dropdown menu), "Apply", "All dates" (a dropdown menu), and "Filter".

Email	Attempt
<input type="checkbox"/> chetan.satsiya@multidots.com	1
<input type="checkbox"/> riddhi@multidots.com	2
<input type="checkbox"/> dhaval@multidots.com	1
<input type="checkbox"/> chetan.multidots@gmail.com	1
<input type="checkbox"/> dhaval.multidots@gmail.com	6
<input type="checkbox"/> chiragp@multidots.in	10
<input type="checkbox"/> chetan@multidots.in	7
<input type="checkbox"/> viral@multidots.com	9
<input type="checkbox"/> dhaval@multidots.in	4

Blocklist Users Reports on Dashboard

Using this feature you can see highest number attempts blacklist user reports on dashboard. If you want to view user details then click on View details link.



The screenshot displays the WordPress dashboard with the WooCommerce Blocker plugin installed. The sidebar on the left shows the 'Dashboard' menu item highlighted. The main content area features several widgets: 'All (3) | Pending (0) | Approved (3) | Spam (0) | Trash (0)', 'WooCommerce Recent Reviews' (no reviews yet), 'WooCommerce Status' (net sales of \$3,300.00, top seller 'T-Shirt' with 66 sales, 40 orders awaiting processing, 0 orders on hold, 0 products low in stock, and 0 products out of stock), and the 'Blacklist Users Report' (highlighted with a red box). The 'Blacklist Users Report' widget contains a table with the following data:

Email id	Attempts	Review details
chiragg@multidots.in	10	View details
viral@multidots.com	9	View details
chetan@multidots.in	7	View details
dhaval.multidots@gmail.com	6	View details
dhaval@multidots.in	4	View details

Below the table is a link: [View all records](#).

Edit Block User [Add New](#)

chetan.satasiya@multidots.com

Permalink: http://droid.dev2.in/banned_user/chetan-satasiyamultidots-com/ [Edit](#)

Custom Fields

Name	Value
Address 1	Multidots
Delete Update	
Address 2	
Delete Update	
Attempt	1
Delete Update	
City	Ahmedabad
Delete Update	
Company	
Delete Update	
Country	IN
Delete Update	
First Name	Chetan
Delete Update	
Last Name	Satasiya
Delete Update	
Phone	2584789654
Delete Update	
Postcode	382350
Delete Update	
State	GJ
Delete Update	
WhereUserBanned	Place Order
Delete Update	

Add New Custom Field:

Name	Value
<div><div>— Select —</div><div>Enter new</div><div>Add Custom Field</div></div>	

Custom fields can be used to add extra metadata to a post that you can [use in your theme](#).

Revolution Slider Options

Choose Slide Template

default

Publish

[Preview Changes](#)

Status: **Published** [Edit](#)

Visibility: **Public** [Edit](#)

Published on: Sep 4, 2016 @ 07:41 [Edit](#)

[Move to Trash](#) [Update](#)

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